

Bringing the Online In Line with Human Rights

THE INTERNATIONAL NETWORK AGAINST CYBER HATE

INACH is the leading global network that combats cyber hate using a holistic approach that combines monitoring, content removal, educational methods, international cooperation, advocacy and cutting-edge technology. With our 34 members from 27 countries, we are at the forefront in addressing the issue of online hate speech and bringing the online in line with human rights.

FOR MORE INFORMATION VISIT WWW.INACH.NET

The internet provides a virtually free and worldwide platform for people to spread hate in a matter of seconds. Hate speech and other forms of intolerance have a chilling effect on online public discussion, where a loud extreme minority often silences others by using language that is deeply offensive.

Since 2002, INACH has been fighting online hate, extremism and incitement to prevent violence by supporting and collaborating with its 34 members to make the internet more open, accepting and conducive to civilised, democratic debate. INACH also partners with social media companies to build productive relationships so we can work together to fight an issue facing both of us, strengthening the relationship with our member NGOs to enable the exchange of best practices and open dialogue, while empowering collaboration and uniting partners to make a global impact.

Since the internet has become the de facto public sphere of modern societies, our work is even more important now to combat cyber hate and online discrimination. **We have developed priority initiatives that will not only help us and our members, but also social media platforms to fight this issue.**

PRIORITY INITIATIVES

MONITORING, REPORTING AND DATABASE MANAGEMENT

INACH coordinates and manages the monitoring efforts in the EU to collect and report cases on the largest platforms to comply with regulations. By recording response times, feedback quality and removal rates, the moderation capabilities of these platforms are enhanced to lower the levels of hate speech, which has been declining since 2018 thanks to our efforts. In 2016, INACH developed the first-ever international cyber hate database and complaints handling system, which holds thousands of recorded instances from numerous countries. This database is an unparalleled tool in combating online hate speech that is tailored to the needs of complaints handling officers. It is also used by our members when taking part in the Monitoring Exercise.

CYBER HATE NEUTRALISATION HUB



Harnessing the power of cutting-edge technology in our fight against online hate, INACH is building a Cyber Hate Neutralisation Hub to help internet users navigate through the barrage of hate and disinformation that they are bombarded with on a daily basis. By developing algorithms with the help of leading AI companies, the Hub will map the workings of bots spreading hate and fake news and unearth the originators of online hate and conspiracy theories to create an early warning system.

CLICK <u>HERE</u> FOR MORE INFORMATION ABOUT OUR WORK.

AWARENESS AND EDUCATION

INACH is driving awareness and education efforts globally through various initiatives to give NGOs, experts, journalists, social media companies and the general public a platform to exchange knowledge, address all forms of intolerance more effectively and share their voices and concerns to tackle online hate in innovative ways.



AWARENESS CAMPAIGNS

Raising awareness about the dangers of cyber hate is paramount. Most people do not really know what hate speech is exactly, how to recognise it and why it is important to counter it. It is our job to educate the public, differentiate between bullying and hate speech, or between hate speech and free speech, and elucidate why it is pivotal for a democratic society to combat hate speech as best as they can. We run campaigns on a regular basis, highlighting topics related to the issue, advertising our reports, trainings, newsletters, and other initiatives because we cannot tackle this issue without the knowledge and support of the public.

CONFERENCES, WEBINARS AND ROUNDTABLE EVENTS

INACH holds a major conference every year which always addresses issues connected to online hate speech and all other forms of discrimination. For instance in past years, we examined the detrimental effects of cyber hate on democracy, antigypsyism and antisemitism from a crosssectional point of view, and many other topics. We have also started organizing webinars where our members examine a topic in-depth and showcase their work and expertise, further contributing to our fight against all forms of intolerance. Another new addition is our roundtable events, during which we act as a bridge between the NGO world and social media companies. With this, we aim to deepen the cooperation even further to combat cyber hate more efficiently.

TRAINING PROGRAM

INACH created the first-of-its-kind counter speech training program, which provides in-depth knowledge about media literacy, fake news, cyber hate and its dangers, and counter speech methods. We also developed an AI driven panel together with a Polish AI company that links our users to real-life instances of hate speech, which they can counter anonymously with the knowledge they gained during the training. Hundreds of participants have gone through this training already, and we aim to provide this opportunity to hundreds more for free in the coming years.

SUPPORT OUR WORK

As a non-profit, we know we cannot fight this fight alone. The European Commission has generously partnered with and supported INACH since 2016, but we need additional funding to fully implement our initiatives over the next three years.

Fighting online hate and discrimination requires a multipronged, global approach with many different layers of involvement. There is no magic bullet, one plan, one organization, or one technology that ends this fight; instead, we must link many collaborators and approaches, all aligned with the same goal. **Partner with us so we can work together to combat a challenge we all face.**

Your gift is tax-deductible in the EU.

FOR MORE INFORMATION ON HOW TO SUPPORT INACH, PLEASE CONTACT OUR FUNDRAISING OFFICER RACHEL CONSTANTINE AT RACHEL@INACH.NET.

