

# **Time of assesment of notifications**

### Number of notifications assessed within 24 hours







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### **Removals per IT company**

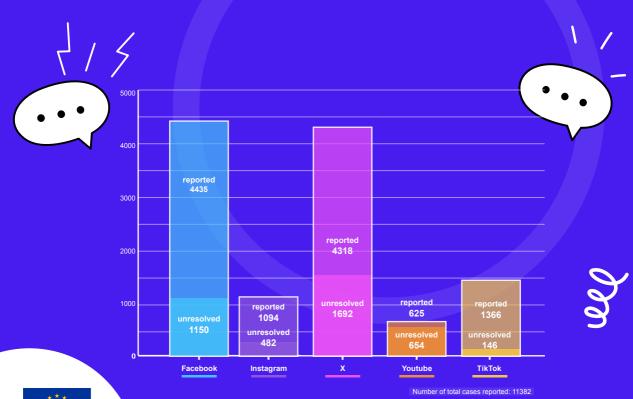


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# Number of notifications with no feedback





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# **Grounds for reporting hate**



Multiple Motives 12% Hatred related to sexual orientation 23%

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Racism 12%



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#### Summary

Facebook is becoming increasingly less likely to remove hateful comments reported through a regular user account. Trusted Reporter status remains the primary tool for removing illegal content. In this way, users are discouraged from reporting hateful comments. On YouTube, when a comment is reported, there is no follow-up, no notification is received when a decision is made and it is impossible to request a reassessment. On Facebook, cases submitted for a second review were not reassessed by the platform due to a "reduced number of staff responsible for examining the reports". Twitter has recently started to respond to reports (first with a processing notification and then, in some cases, with a deletion), which was not the case for a long time. TikTok performs the best of the tracked platforms, but there is a drop in removal rate which stands at around 1/3. The hate speech recorded on TikTok profile names is in the form of a direct call to murder based on ethnicity or sexual orientation. All information here is country-specific.



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