

#### Time of assesment of notifications

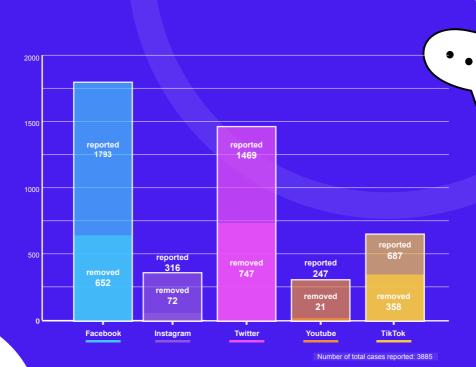
Number of notifications assessed within 24 hours





### Removals per IT company

# da



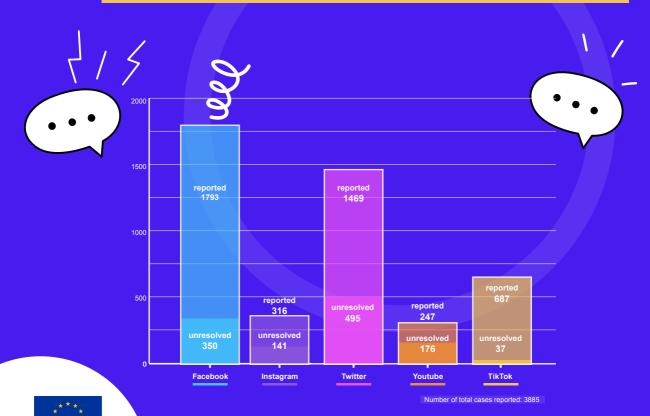




Funded by

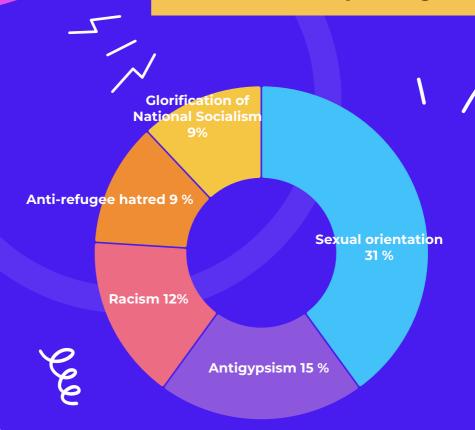
the European Union

### Number of notifications with no feedback





## **Grounds for reporting hate**









**Summary** 

Facebook and Twitter were slow to respond, leaving a significant number of cases unaddressed and failing to remove illegal hate speech. Some cases were removed only after a request for further review using the trusted flagger channels. Comments that clearly violate the law (e.g., "Gas them") were not removed by the IT company even after being notified repeatedly. The platforms removed a majority of the cases only after a follow-up report using their trusted flagging reporting channels or direct contact by the German project partner. Facebook often doesn't recognize hate speech when it takes the form of an image. TikTok cannot recognize hate speech if it is written in Russian but with Latin letters.



