



**Workshop**  
**Successful ways to combat hate on the Net**  
**Mainz, August 21 & 22, 2009**

INACH members out of 9 different nations exchanged experiences and knowledge about their daily work with cyber hate at a 2-day seminar on August 21-22, 2009 hosted by jugendschutz.net in Mainz. The annual workshop, held for the second time in 2009, aims to train new INACH members and support organizations with a weak position in their country. The participating countries were Sweden, the Netherlands, France, Lettland, Denmark, Romania, Austria, Serbia and Russia.

Generally, the focus was set on research and assessment of websites as well as the different ways and strategies of getting hateful, discriminating or illegal content removed. After the workshop every participant received the contents and tools that were used and developed throughout the seminar.

**The following subjects were covered:**

- Basic information about the Internet
- Handling a complaint
  - Understanding whois
  - Reassessment of websites
  - Documentation in the Central Registration System
- Tools for whois, tracing & documentation
- Ways of getting hate-content removed (legal situations)
- Researching Autonomous Nationalists
- Running a Complaints Bureau

