



ZARA – Zivilcourage und Anti-Rassismus-Arbeit launched its counselling for victims and witnesses of racism in Vienna in January 2000. The counselling service is offered for free:

- ZARA **informs** its clients about legal and other opportunities which can be applied in coping with racist incidents and assaults,
- ZARA **supports** its clients and accompanies them on mutually agreed courses of action also including legal proceedings,
- ZARA systematically **documents** all racist incidents reported by both victims and witnesses of racism. Incidents can be reported by phone and via the web.

ZARA is committed to **awareness raising**:

- ZARA offers workshops and trainings on racism, courage to stand up for one's belief, language and discrimination, anti-discrimination legislation,
- ZARA annually holds a training course on anti-racism work,
- ZARA's annually published Racism Report has become a fundamental and widely used document in education and awareness raising activities,
- ZARA is consequently engaging in public relations linked to the issue of racism,

The **ZARA-team** comprises legal, socially skilled and trained experts as well as trainers with diverse disciplinary backgrounds.

ZARA's activities are financed by membership fees and donations of an active civil society and by the City of Vienna (MA 17).

The annually published **Racism Report** is available in German and English and can be downloaded for free at www.zara.or.at.